

Who is CareLink Health Transit?

Members of the CareLink family include:



Amherstburg Community Services
(serving the communities of Amherstburg and LaSalle) **519-736-5471**



Community Support Centre of Essex County (serving the communities of Lakeshore and Tecumseh) **519-738-1435**



Essex Community Services (serving the communities of Essex Centre, Harrow Centre and McGregor Centre) **519-776-4231**



Life After Fifty (serving the communities of Windsor and LaSalle) **519-254-1108 x.6**



South Essex Community Council (serving the communities of Leamington, Kingsville and Wheatley) **519-326-8629**



Lambton Elderly Outreach (serving the communities of Sarnia Lambton County) **519-845-1353**



Canadian Red Cross (serving the community of Sarnia) **519-332-6380**



Community Home-Support Assisting People (serving the communities of Chatham Kent) **519-354-6221**



Working together to serve you

Need a Ride?



Our Vision: To provide timely, efficient, equitable and appropriate local health transportation services.



Supported by:

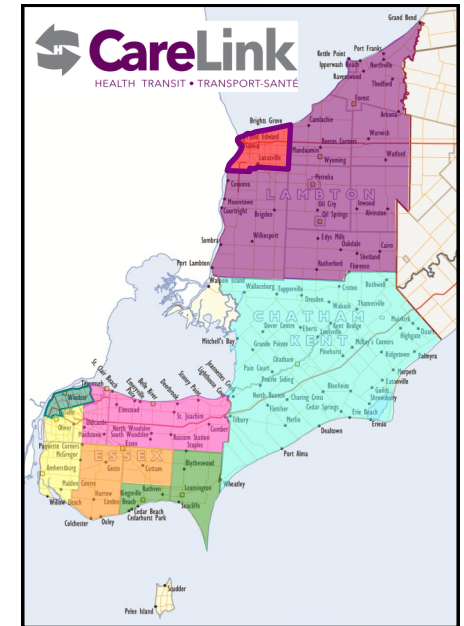


Ontario

Erie St. Clair Local Health Integration Network

v. 23.04.2015

CareLink Health Transit



**Serving Windsor-Essex
Chatham Kent and
Sarnia Lambton**



Need a Ride? Call CareLink Health Transit.



CareLink Transportation is a collaborative partnership between eight individual organizations in Windsor-Essex, Chatham-Kent and Sarnia-Lambton that specialize in transportation for seniors and persons with disabilities. Through our partnership we are working together to serve our clients better by:

- Coordinating trips which will shorten wait times and provide more options
- Providing better customer service
- Standardizing and simplifying user fees across the region
- Improving client access to services by coordinating scheduling

Eligibility Criteria

To ride our system you must be either:

- Age 55+
- OR
- Temporarily or permanently disabled and unable to access other forms of conventional transportation

Persons not meeting one of these criteria may request an application review based on other circumstances or factors which limit their transportation options.

How to Apply

Applying is easy—the first step is to call our toll-free number **1-855-728-1433**. You will be asked a series of questions to first determine your eligibility. Once deemed eligible, you will be transferred to the agency in your home community that is responsible for booking transportation for your area.

Once registration is completed, you will be able to book your first trip. You will also be given the direct phone number of your local transportation provider which you will call to schedule all your future trips.

Fares

Fares will vary depending on where you live and where you are travelling to. Fares range from \$10-\$105 per trip.

Hours of Operation

Our toll-free number is staffed Monday through Friday between the hours of 8:30 a.m. and 4:30 p.m. Transportation is also available during this same time frame. Please call for information for transportation before and after hours, on weekends or holidays. Special rates apply outside of regular business hours.

What Trips Qualify?

- Appointments (medical and non-medical)
- Attending day programs, social clubs and volunteer commitments
- Grocery shopping and errands
- Visiting with family and friends